

# ADA

# 2026-27 DIGITAL ACCESSIBILITY UPDATE

*If your website is not accessible, it is not just a usability issue, it is a legal exposure.*

## LEGAL INDUSTRY ALERT

Law firms are increasingly being targeted in ADA website accessibility lawsuits because your website is considered a public-facing service under ADA Title III. That means your intake forms, contact pages, and downloadable documents must be accessible to individuals with disabilities.

In 2024, the U.S. Department of Justice formalized accessibility requirements under ADA Title II for state and local governments, adopting WCAG 2.1 Level AA as the standard for digital accessibility. While this rule applies directly to public entities, its impact extends much further. **Courts are increasingly using the same standard when evaluating ADA Title III claims against private organizations, making WCAG 2.1 Level AA the de facto benchmark for compliance.**

**For law firms, the most common points of failure are also the most critical to your business:** intake forms that cannot be completed with a keyboard, poor color contrast that limits readability, missing alternative text for images, and PDFs that are not compatible with screen readers. Even small accessibility gaps in these areas can create meaningful legal risk.

It is important to understand that **accessibility overlays or automated widgets alone do not meet compliance expectations.** In many cases, firms that rely on these tools still face legal action because accessibility must be built into the structure, code, and content of the website itself, not added as a surface-level solution.

**Addressing accessibility begins with understanding where your site stands today,** identifying the areas of highest risk, and implementing the appropriate fixes in a way that aligns with current standards. Just as important is documenting those efforts, as demonstrated good faith can play a role in how these situations are evaluated.

This is not simply about avoiding lawsuits. **An accessible website ensures that your firm can serve all potential clients,** reinforces your professionalism, and protects the trust you work hard to build.

At Element 502, we work with law firms to **identify accessibility risks, implement proper remediation, and create a path toward WCAG-aligned compliance** that can be maintained over time.



**Act Now:  
Call Us Today  
To Schedule Your  
FREE Assessment**

Schedule a **FREE 30-minute ADA Readiness Assessment** to understand where your website stands today, evaluate your potential risk exposure, and outline what a practical compliance plan would require. **The review includes** an automated accessibility scan, a manual spot-check review, PDF risk identification, a summary of top priority issues, a WCAG gap assessment, a clear remediation roadmap, and budget range guidance.

**Our goal is** to give you the clarity and direction needed to move toward compliance with confidence.